

Privacy Policy

At The Hub* we may be collecting a good deal of information about your child/self and family. Initial information is collected in the form of questionnaires and copies of any reports you may provide. Additional information is collected during visits, assessments and other clinical activities. We may receive further information from other professionals (e.g. GP's, school psychologists).

This note is to inform you regarding what happens to this information.

- 1. This information is available to other members of the Professional Group working within The Hub. If you do not want this to occur, please let the professional know with whom you will be working.
- 2. As is the custom with medical referrals, summary letters or reports are usually sent to your referring General Practitioner, and to other people on your request.
- 3. We do not automatically send copies of information to schools or any other professionals involved. If you would like us to do this, please let us know.
- 4. The information about your child/family or self contained in the The Hub files will not be used for teaching or research purposes without your consent. Furthermore it will not be made available to any professionals outside of the service without your consent.
- 5. Please be aware that information about your child that we collect if requested by the other parent in cases of divorce or separation, and in the absence of any court orders, we are legally bound to release. However no information relating to the parent bringing the child to the sessions, will be released to the other parent in this case.

If you have any questions regarding this policy, or you would like to change it in some way, please let us know.

*The Hub refers to both The Hub: Integrated Child Development Solutions and The Hub: Youth Mental Health Services.